

'Customer satisfaction is our passion'

The importance of our step by step plan cannot be emphasised enough. It is our aim to have all our customers, without exception, love their kitchen after the Idesign treatment.

We will guide and advise you to create a scheme that is perfectly tailored to suit your individual needs, reflecting your lifestyle and habits.

Our comprehensive design package and five step plan ensures that we deliver not just a newly fitted kitchen, but your ideal kitchen.

Turn over to find out how...

01934 643133

www.idesigninteriors.co.uk

Home Visit:

- We will ask you lots of questions and discuss your requirements
- We will take detailed measurements

Initial Design:

- In our showroom we will present to you a computer-generated design illustrating how the room could look
- We will review and revise, discussing colours, styles, materials and appliances

Full Survey:

- On receipt of a deposit, an installation date is agreed
- A full survey with the relevant trades is conducted
- You will meet each team member, this is important for both you and the team

Schedule of Works:

- We will provide a kitchen information pack & schedule for your reference. This contains plans, elevations, care guides and any notes relating to the installation. The schedule is a day by day planner of who to expect, what they will be doing and when

Completion:

- The project is managed from inception to completion to ensure your complete customer satisfaction